**Curtis Kelso**

Round Rock, TX CurtisKelso@proton.me **Cell #:** (832) 472-3266

**Education History**

* ***Texas State University-San Marcos*** Graduated May 2023

Bachelor of Science in Computer Science, minor in mathematics.

**GPA:** 3.73, Member of the Dean’s List

**Relevant Coursework:** Computer Architecture, Object-Oriented Design and Programming, Data Structures and Algorithms, Computing System Fundamentals, Software Engineering, Human Factors of Computer Systems, Operating Systems, Introduction to Database Systems, Fundamentals of Algorithm Design and Analysis

* ***College of the Canyons, Valencia, CA*** Graduated Dec. 2019
Associate of Science Degree in Computer Science

**Employment History**

* ***The Tech Consultants***

**Position:** Help Desk Engineer **Employed:** 11/17 – 5/18

**Job Responsibilities:** Responsible for onsite and remote IT support for high value clients due to technical knowledge and client relations expertise. Applied working knowledge of network and server administration, customer support, and general IT services to work helpdesk service tickets.

* ***Infinity Technology Consultants***

**Position:** Senior Technical Support Engineer **Employed:** 2/16 – 2/17

**Job Responsibilities:** Creating and working helpdesk tickets for IT services. Chosen to supervise helpdesk team due to managerial and communication skills. Applied hardware expertise in repairing and building computers and laptops. Initially facing hundreds of waiting service tickets, supervised a team in reducing the number of service tickets to under twenty per day. Onboarding and meeting potential new clients.

**Skills**

* **Languages:** Python, Java, C++, JavaScript, HTML, and CSS.
* **Other Frameworks & Technologies:** Git/Github, Jira, exposed to Command-Line Interface.

**Projects**

* **Battleship Game** May – July 2022, Participated in coding and project management in a group setting of a

‘Battleship’ game coded in Java with a GUI interface.

* **curtiskelso.com** January 2023 - Present
Resume webpage in HTML, CSS, and JavaScript

**Additional Information**

* **Languages:** Conversational in Spanish.
* **Work Eligibility**: Eligible to work in the U.S. with no restrictions.